



DOES YOUR NEXT PATIENT HAVE COVERAGE?

*Real-time
Eligibility /Benefits
Verification
in seconds to
hundreds of
Insurers!*



*Service is available over the
Internet and on the Omni
3750 dial & IP terminals.*

*Batch processing of eligibility
is currently available over the
Internet.*

F E A T U R E S

- ☑ **Insurance Benefit Verification:** SPOTCHECK® is a HIPAA compliant electronic insurance benefit verification service supporting both web based access and terminal POS devices with access to regional and national health plans.

Manual benefit eligibility verification is a time consuming and expensive process. With SpotCheck, a simple electronic procedure verifies patients' eligibility and provides a complete printout verifying coverage and, depending on Payer, all pertinent patient information such as co-pay, deductible and PCP.

Eligibility requests may be processed as a single request or as a batch submission. In either case, the need to remember multiple user ID's or passwords is avoided by use of our sophisticated network management system. Using SPOTCHECK Batch Processing on the Internet, your practice can verify your appointment calendar prior to your patient's arrival in the office.

How many patients do you check for eligibility per day? How many minutes per verification phone call? What else could your staff be doing to grow your practice?

- ☑ **Secure Patient-to-Practice Communication:** mdSOS is a secure Internet messaging system between patients and providers. It allows patients to request appointments, medications, and forms. Patients can even pay their bills on line. mdSOS also allows patients to store their own medical information for transmittal to their providers. Finally, in conjunction with SPOTCHECK when messages such as appointment requests are sent, the patients health plan eligibility is confirmed at the same time.

The balance between care and cost is increasing the strain on practices struggling to do it all — provide excellent care to a growing number of patients while handling countless administrative details. Busy patients in a hectic world don't want phone trees or long waits. When they need care, have questions, or simply want to schedule appointments, they want to be able to reach your office immediately. This secure Web-based system puts patients in charge of many routine functions, automates others, and enhances patient-to-practice communication.

- ☑ **Credit/Debit/Check/Gift Processing:** Run multiple applications for processing credit, debit, check and gift card payments. Or use our Easy-Pay software to accept recurring credit card payments or when you don't know the amount of a patient's co-payment or deductible at the time of service.

B E N E F I T S

- ☑ Minimized paperwork, labor and outstanding receivables for better financial results. Having the right tools provides both administrative savings per patient visit, plus operational efficiency for your staff, you can reduce billing and collection costs.

BENEFIT VERIFICATION IN AS LITTLE AS 30 SECONDS