

Q: What does CheckAssurance do?

A: CheckAssurance provides electronic check recovery services by resubmitting NSF checks electronically through the ACH network.

Q: Is Electronic Check Re-presentation more effective?

A: Yes. Our statistics show some merchants' recovery rates increase as much as 50%, resulting in an overall recovery rate of 70% to 80% for NSF checks.

Q: Does CheckAssurance provide both electronic check re-presentation and traditional collection?

A: Yes

Q: How will CheckAssurance notify me when a check has been returned?

A: This information will be sent every week when there is activity within your account. You will receive this report by e-mail or you can access reports online. Reports may be faxed if necessary.

Q: How and when does CheckAssurance provide reimbursement?

A: Weekly - by direct deposit.

Q: How much does CheckAssurance cost?

A: Nothing! Your customer will be informed of the collection process at the point of sale, and will authorize electronic collection by paying you with a paper check. Our program works conveniently & quickly for you and your customers.

Q: Do I need any special equipment?

A: No! You'll save \$20 to \$50 per month on leasing a check (MICR) reader! CheckAssurance does all the work for you freeing you up to do what you do best... run your business!

Q: Then how does CheckAssurance make money?

A: We are paid by the checkwriter.

Q: Why should I use CheckAssurance?

A: To get your money back from bad checks. CheckAssurance strategically chooses when the check writer's account is debited. This alone can result in a substantial increase in recovery rates.

Q: Will CheckAssurance save me money?

A: Definitely! Everything is electronic, so there are no re-deposit fees charged to you for resubmitting checks electronically. There are no return fees on NSF checks that come back a second time.

Q: Will CheckAssurance save me time?

A: Absolutely! We handle the entire collection process, so you don't have to write letters or make phone calls to check writers. We make reimbursements electronically every month. You have access to regular reports by e-mail or online.

Q: What if I don't have e-mail?

A: We still deposit your reimbursements directly to your account, and send your reports by fax.

Q: Who gets the paper check when the CheckAssurance process is initiated?

A: CheckAssurance does. Copies are available to our customers online or upon request.

Q: What must a merchant do to inform customers?

A: Merchants must notify customers that returned items may be collected electronically. This notice can be at the point of sale, or on a monthly billing statement. CheckAssurance supplies all of our customers with a point-of-sale decal that covers this necessary verbiage.

Sign Up Now!

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